

HQ Software Update Instructions

Installing Updates on the HQ Infinity, HQ Forte, and HQ Amara

From time to time Handi Quilter releases software updates for our longarm machines. The built-in Update tool enables you to take advantage of the latest features available and keep your longarm machine up to date. When a software update is released, download the updated file(s) to a USB drive using a computer that is connected to the Internet. The following software installation process is the same for the HQ Infinity, HQ Forte, and HQ Amara longarm machines.

Download all software updates online at HandiQuilter.com/machine-software-updates/

-  **VIDEO TUTORIAL:** For more information about updating the machine's software:
- Watch the tutorial for HQ Infinity at <https://youtu.be/qlZBJxqMTOU>
 - Watch the tutorial for HQ Forte and HQ Amara at <https://youtu.be/KfgOJlqghyg>

Updating the machine software:

1. Touch the **Tools** button in the Toolbar on the front display. Then touch the **Update** button along the bottom of the screen. The screen may vary slightly depending on which machine is being updated.



2. After downloading the latest software to a USB drive, insert the drive in the designated USB port on the bottom of the front display. Look for the message in the bottom bar that confirms a USB drive has been inserted. If it doesn't appear, reinsert the USB drive. Then touch the **Update** button. Press the **Home** button to return to the Main screen.



-  **IMPORTANT:** If you are running your machine from a Pro-Stitcher tablet, the Update screen shows only the machine icon because it will update only the machine software. When Pro-Stitcher is installed, the machine display software is part of the Pro-Stitcher software. Visit ProStitcher.com for the latest software downloads and instructions.

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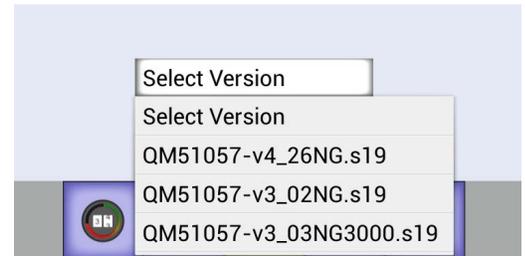
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Updating the machine software, continued.

3. After confirming that the inserted USB drive has connected to the front display, touch the machine icon to update the machine's software.

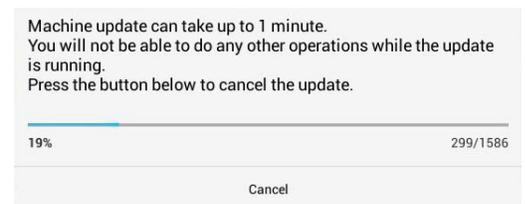


4. You will then be prompted to choose the file you want to use to update the machine software. Touch the **Select Version** box and then select the filename of the update file you downloaded. (The software version you downloaded may be different or more recent than what is shown here.)



5. Be patient as this will take a few minutes.

6. When complete, the machine will beep. Remove the USB and restart the machine.



Updating the display software (for machines without Pro-Stitcher):

You will need to update the front and rear displays separately.

1. After inserting the USB drive into the USB port on the bottom of the display, touch the display icon to update the display's software.

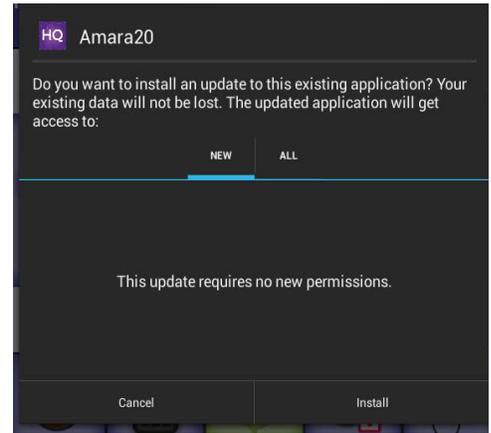
 **NOTE:** To update the rear display, insert the USB drive with the update into the bottom of the rear display. After updating, remove the USB drive from the display.



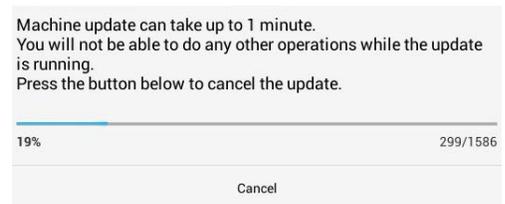
You will be prompted to choose the file you want to use to update the display software. Touch the **Select Version** box and then select the filename of the update file you downloaded. (The software version you downloaded may be different or more recent than what is shown here.)



2. When the message box appears, select **New** and **Install**.



3. Be patient as this will take a few minutes.



4. Confirm that you want to overwrite the current software with the new software by choosing **Install**. If you decide to not update the software, choose **Cancel**.

Find the latest software updates and version release notes at:
HandiQuilter.com/machine-software-updates

Sign up to receive notifications about new software updates:
HandiQuilter.com/email-newsletter